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Letter of Protest
in Docket 2012 - 177 - WS

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Date: * September 30, 2012

Protestant Information:

Name * Margarete Karle

Mailing Address * 16012 Samar Ct.

City, State Zip * Tega Cay, SC 29708 Phone * 803-548-0409

E-mail karlem@comporium.net

1. What is your contention regarding this case? (This section must be completed. Attach additional information if necessary.)

I am a Tega Cay resident of 31 years, a customer of TCWS.

I protest any increase to TWCS, since it would be the third significant increase in 6 years.

2. Please give a specific statement of your protest. (This section must be completed. Attach additional information if necessary.)

TCWS should not be awarded this increase as the level of service provides, from water and sewer to customer service is substandard. Being a chemist by education, I have knowledge of water and waste water treatments. I attended the meeting of TCWS on 9/13/12 in Tega Cay and listened to TCWS and I must say that the claimed improvements of TCWS are under no circumstances in relations to the rate of the asked increase. There is no improvements of the quality of water and the system improvements are very small and normal maintaining procedures. they have absolutely no right to the increase they asked for.

I am retired and live on a fixed income and increase of that kind is not acceptable, it is outrageous.

3. Do you wish to make any appearance at a hearing in this proceeding? If so, what date and time would you appear?

I will listen in the hearing on Dec.3, 12 but not be scheduled at a hearing and give no testimony.

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